

RETURNS FORM



ORDER DATE:
ORDER NUMBER:
NAME:
PHONE NUMBER:
EMAIL ADDRESS:

designstuff.com.au - ABN 96 160 080 464

PRODUCT CODE	COLOUR	QTY	DESCRIPTION	REASON CODE

REASON FOR REFUND CODE	
1	ORDERED MORE THAN ONE SIZE/COLOUR
2	ARRIVED TOO LATE
3	FAULTY/POOR QUALITY
4	LOOKS DIFFERENT TO IMAGE ON SITE
5	DOES NOT SUIT
6	INCORRECT ITEM RECEIVED
7	PARCEL DAMAGED ON ARRIVAL

Delivery and Returns Form

Please fill in the form and include in the return parcel with the item/s in its/their original condition including original packaging. **Items can only be returned for a refund.** If you require an alternative item, size or colour, please place a new order and return the selected item/s to receive a refund.

Please follow the steps below within 30 days of receiving your delivery:

- 1) Fill in the first box with order date, order number, your name, phone number and email address.
- 2) Fill in the above box with product code, colour, qty and description and select the reason code for your return.
- 3) Option of cutting out the pre-printed label below and sticking it to your parcel. Note, this is not postage paid.
- 4) Please use express post or registered post to track your item/s and please retain proof of postage until we have confirmed your refund has been processed.

Note: Returns can take up to 10 working days to get back to us. It is important to enclose this form with your parcel to enable us to process your return ASAP upon receipt.

For information regarding our return policy please log on to www.designstuff.com.au and select **returns, refunds + exchange**.

Please email us on care@designstuff.com if you have any queries or comments.

Team Designstuff

Cut here

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